



IT Works

Tromode Industrial Estate

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About Us

We understand that IT is a critical part of your organisation. When we manage your IT services we take full accountability for your systems and we will do whatever needs to be done to ensure your systems are reliable and efficient. This is demonstrated by our long standing agreements with customers from the Isle of Man and across the British Isles. At IT Works we have been delivering and managing IT infrastructures since 2002. Our long standing partnerships with the leading international vendors ensures that we have all the required experience and qualifications to best service your business. We have a dedicated team of long serving staff with years of experience with a wide variety of I.T. skills which puts us in a unique position to service all of your I.T. needs. At IT Works we put a large emphasis on training and education ensuring that our staff are up to date with industry qualifications.

Support

We provide a fully managed IT service designed for clients who don't have an expert IT team in-house. This lets our clients focus their energies on running their business with the peace of mind that they are receiving a world class managed IT

service.Managed Services

At IT Works we can offer Managed services which allow your business to outsource

day-to-day management and technical responsibilities and functions to help

improve operations and cut expenses. Whether you require a fully outsourced IT solution or to simply manage some areas of your IT infrastructure, we have the in-house expertise to support your business. Break Fix / Hardware Support
IT Works provides 24/7 field service to some of the Isle of Man's leading

organisations. We have a team of qualified engineers and business partnerships that facilitate access to a vast range of spare parts from all leading vendors, with a guaranteed world class service. Clients without an expert IT support function in-house

We provide a fully managed IT service designed for clients who don't have an expert IT team in-house. This lets our clients focus their energies on running their business with the peace of mind that they are receiving a world class managed IT service. We provide this service to small (less than 25 staff) and medium sized companies (hundreds of employees) across a range of sectors such as Property Companies, Media, Insurance and Professional Services. For clients with an expert IT support function in-house

We provide an IT Support Service designed for clients who have an expert IT team in-house. This lets our clients' IT team focus on their core technology areas and provides IT support to them when required. This support may be reactive support when additional expertise or resource is required, or it may be fully managed IT services for selected systems. IT Project Delivery

We can deliver a wide range of IT project, our Prince 2 qualified consultants can manage your project from start to finish ensuring time and budget restraints are met. Cloud

Cloud services can offer many benefits to a Business, at ITworks we can not only support your offices but also provide you with the services to realise the benefits of cloud computing. Our Expert consultants can advise on how to integrate these services to improve your existing systems.

We manage your cloud, so you can manage your business

IOM Cloud was formed with the goal to provide the best cloud computing

experience to enable customers to fully realise the potential of modern computing with lower costs; safe in the knowledge your data is hosted and supported wholly in the Isle of Man.

We are an Isle of Man based company started by a team of datacentre experts with vast experience as service providers. Unlike many cloud providers we will be

This support will be provided by IT Works Limited, an IT Company providing managed services which has been operating in the Isle of Man marketplace for 15 years.

Cloud Solutions

IOM Cloud Solutions are designed for businesses that rely on secure data

storage. Your data is stored safely on the Isle of Man.

Expert local support by qualified engineers.

Flexible cloud solutions enabling efficiency.

Fully GDPR compliant.

Scalable solutions to grow with your business.

Simple and easy to use.

SERVICES

Hosted Exchange

Hosted Desktops

File Sync & Share

Cloud Backup

Web Filtering

Anti Spam

Virtual Private Servers

Disaster Recovery

Mobile Device Management

Business Continuity

Business Continuity or Disaster Recovery is a vitally important consideration which is often overlooked. Having a seamless and well organised plan can save your business time and money in the event of a disaster. Business Continuity

Disasters can happen to any business at any time and the downtime they can cause can be incredibly damaging to the core business and many organisations don't even survive such events. Disasters can come in many forms, including fires, floods, fraud, ransomware, cyber-attacks, power interruptions, system failures, human error, acts of terror and natural events like flash flooding and tornadoes amongst others. Could your company survive without an IT system? IT is now a fundamental aspect of a business' day-to-day operations; failing to plan ahead or deal with major system issues could have wide implications for your business. Many insurers now require businesses to have some form of Disaster Recovery or Business Continuity plan. Disaster Recovery (DR) generally relates to minimal down time and little or no loss of critical data; Business Continuity (BC) alternatively allows for longer down times and an element of data loss. To overcome this, IT Works offer work space recovery so that your business can quickly become operational in the event of a disaster. Featuring state of the art workstations, high speed fibre internet, printing/fax facilities, air conditioning and business telephony, our recovery suite can provide a guaranteed work space for your staff. Contact our sales team today

for a free no obligation meeting to discuss your needs. Networking
Good network design is essential to deliver efficient I.T. systems which assist your
business to grow and develop without lost hours due to down time and

delays. Networking

Any business is only as productive as its weakest link – don't let that link be your
company network. An unreliable (or, even worse, broken) inter-company network
can cripple a business while directly affecting the bottom line. Ensuring your
network makes sense for your business while maintaining proper connectivity and
permissions is what our certified IT professionals do best through our computer
network services. IT Works has the knowledge and experience gained from working
with some of the largest companies to make your network work for you.

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